

PERSONAL
BANKING



GREATER BANKING

For more information on our wide range of products and services contact us on
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Go for it

Go for it

At NCBA, we have taken the time to understand your unique needs and created tailor made banking solutions for you.

Our solutions will help you attain your personal goals and enjoy the lifestyle you desire.

With over 5 branches and 5 ATMs plus a Contact Centre that operates 24/7, you now get to bank on your terms – *whenever, wherever and however* you want.

You can count on quicker, easier and more convenient banking with our online and mobile banking app using the most advanced technology.



PLATINUM

GOLD

CLASSIC

ACCESS OUR EXTENSIVE PORTFOLIO



Accounts



Branches



Asset Finance



Investments



Loans



Insurance

PLATINUM BANKING: A NEW WAY TO BANK

As our Platinum Banking customer, you will have a dedicated Relationship Manager. They will work with you to understand your needs and customize solutions which are in line with your investment goals.

PREFERENTIAL BANKING:

Our Platinum Banking allows you to enjoy preferential:

- a) Interest rates on deposits held in call or fixed deposit accounts
- b) Forex rates on all your foreign currency transactions

ACCESS TO OUR PLATINUM BANKING CENTERS

You will have exclusive access to our branch-based Platinum Banking Centers. You can transact in confidentiality and enjoy priority service at a time and place convenient to you.

NCBA PLATINUM VISA CARDS

Our Platinum Visa Cebit Card taps into your unique lifestyle and offers a variety of exceptional privileges including;

- Travel - Select Airport Lounge access, Global customer assistance services, International airport dining and VISA merchant offers.
- Shopping - Enjoy extended warranty, purchase protection and global merchant offers
- Free Travel Insurance Package - Covering purchase air ticket/ hotel booking / airport transfer using the Bank's Visa Gold Card
- Priority Pass - Allows the card holder access over 800 VIP airport lounges worldwide. The bank will pay for the annual fees
- Personal Accident Cover per incident cover for accidental death and permanent disability

GOLD BANKING: SETTING A NEW GOLD STANDARD

NCBA has the capabilities and resources to provide the personal service and attention you deserve, whether it's in person, a phone call away or on our online and mobile banking platforms. As customer champions, we value the relationships we build with our customers, driving interaction and engagement by hosting special networking events throughout the year.

Gold Current Account Benefits

- Dedicated Account Relationship officer
- Access to a Debit Card
- Inter Account Transfer
- 24/7 Access to our customer call centre
- Free monthly e-statements
- Access to all NCBA branches countrywide with extended banking hours in select branches
- Access to a Credit and Loan facilities for individual account holders (subject to T&C's)

Visa Gold Credit Card – worth its weight in gold.

If its flexibility, choice and greater value you're after, the Gold Credit Card is just what you're looking for. Not only does it offer higher spending limits, greater rewards, travel benefits and lifestyle discounts, its all-inclusive features promise you true peace of mind.

All-inclusive features you can count on:

- Accepted at over 24 million locations worldwide
- Credit card comes in Uganda Shillings or USD denominations
- SMS notifications whenever your card is used
- Check your credit card balance anytime by SMS
- Receive a payment reminder 5 days before due date
- Email notification when you reach 75% of your card limit
- 24-hour hotline to report stolen or lost cards

GO BANKING: GO ABOVE AND BEYOND

With no minimum balance required, Go Banking gives you instant access to everything you need to make everyday banking a breeze. From transactions, payments and transfers to saving and borrowing, Go banking gives you the freedom, flexibility and choice to get smart with your money from the get go.

For an affordable monthly fee, the go account includes all of this and more:

- Opening balance UGX 50,000
- No minimum balance
- Access to a Debit Card - accepted at Interswitch, POS terminals
- No monthly ledger fees
- Processing of incoming salary
- Direct Debit & Standing Orders - set-up, processing, amendments and cancellation
- Access to Internet and mobile banking channels
- ATM withdrawal charge as per tariff guide
- Free Inter-account transfers
- Free Monthly e-statements
- Free Cheque Books for Salary above UGX 500,000
- Same day clearance of bank drawn cheques
- Access to Credit and Loan facilities for individual account holders (Subject to T&C's)

Giving you credit to go further

The Classic Credit Card not only helps you manage your money but comes with a range of added extras such as flexible payment terms and greater credit limit.

GET GREATER CHOICE ON YOUR PERSONAL ACCOUNT

Get instant access to a world where we've added real value to every area of your life - from car finance Home Loans, Insurance and so much more.

THREE GREAT PERSONAL BANKING OPTIONS

NCBA's Platinum Account is all about giving you greater choice - from how you choose to make your payments each month, to prioritised customer service and a wider range of products and services –helping you move on, move up, move ahead in all areas of life.

NCBA's Gold Account takes banking to a whole new level, giving you access to better service, better value and a range of products and services designed to help you make the things that matter to you materialise.

NCBA's Go Banking Account makes everyday banking more accessible, more convenient, more achievable. With Go banking you can count on so much more than the bare minimum – get a cheque account, debit and credit card PLUS instant access to a range of unique products that help you achieve your goals and get more out of life.