

PUBLIC NOTICE



MTN MOKASH DORMANT ACCOUNTS

CUSTOMER NOTICE

By Section 119 of the Financial Institutions Act, 2004 (as amended), we wish to inform our esteemed clients whose details are listed on our website ug.ncbagroup.com/news-and-insights/ and MTN Website <https://www.mtn.co.ug/> that your accounts have remained dormant.

This serves as a notice for you to visit any MTN service Centre with a valid copy of your national ID card to claim any Mokash savings balances held.

All unclaimed balances will be transferred to the Bank of Uganda after a period of five years by law.

For more information, please contact our customer care on:

Toll-free lines; **0800 388 132/0800 222 123** or Call **0312 188 8400** or

Email: contactug@ncbagroup.com

NCBA Bank Uganda Limited is regulated by the Bank of Uganda
Customer Deposits are protected by the Deposit Protection Fund of Uganda up to UGX 10 million,
Terms and Conditions apply

ncbagroup.com

Go for it