

# NCBA NOW - USSD MIGRATION GUIDE



- STEP 1** Dial USSD Code \*212# and enter your existing Mobile Banking PIN
- STEP 2** You will be prompted to Migrate now or Migrate later; select Migrate now
- STEP 3** You will be prompted with a successful migration notification and a 6-digit One Time Password (OTP) will be sent via SMS
- STEP 4** Re-dial the USSD Code \*212#, then select enter activation key
- STEP 5** Input the 6-digit One Time Password (OTP) received via SMS, then click Enter
- STEP 6** Setup PIN & Security questions
- STEP 7** Re-login using the new PIN you have created