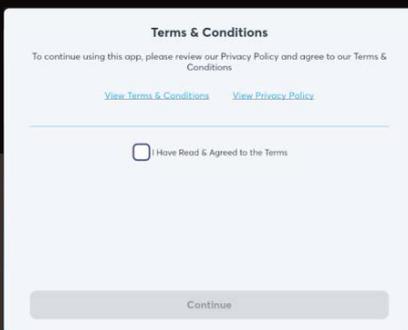


# NCBA NOW: WEB BANKING STEP-BY-STEP GUIDE

1. Use link availed or access the link from the NCBA Uganda website  
<https://ncbanow.ncbagroup.com/#/login>



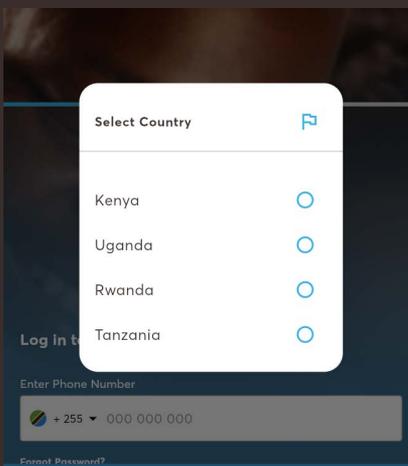
**Terms & Conditions**  
To continue using this app, please review our Privacy Policy and agree to our Terms & Conditions

[View Terms & Conditions](#) [View Privacy Policy](#)

I Have Read & Agreed to the Terms

Continue

2. Input OTP received via SMS



Select Country

- Kenya
- Uganda
- Rwanda
- Tanzania

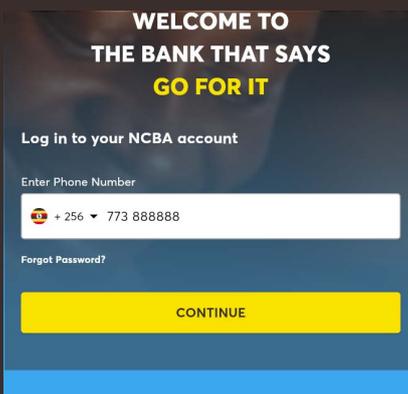
Log in to

Enter Phone Number

+255 000 000 000

Forgot Password?

3. Select the country



**WELCOME TO  
THE BANK THAT SAYS  
GO FOR IT**

Log in to your NCBA account

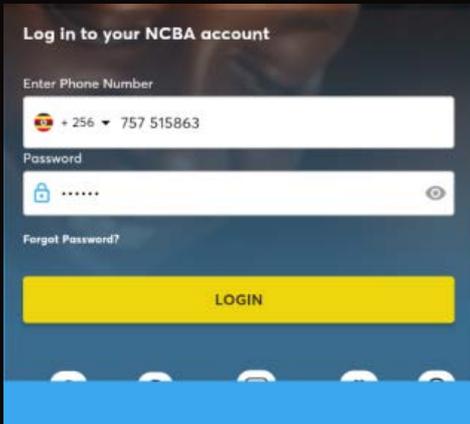
Enter Phone Number

+256 773 888888

Forgot Password?

CONTINUE

4. Input your mobile number



Log in to your NCBA account

Enter Phone Number

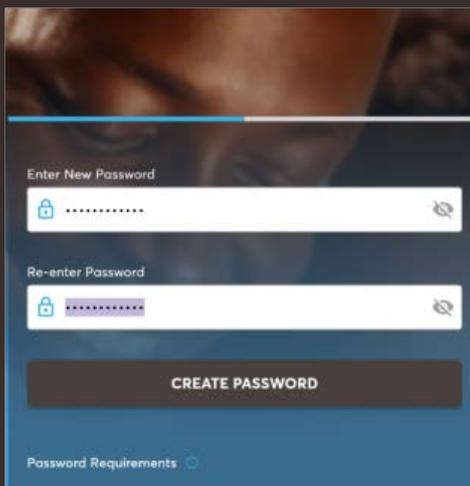
+256 757 515863

Password

Forgot Password?

LOGIN

5. Input one time password received via SMS



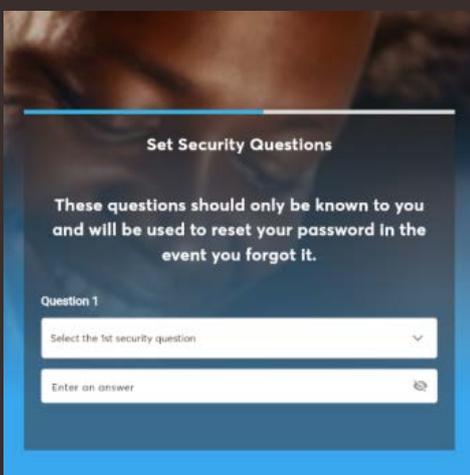
Enter New Password

Re-enter Password

CREATE PASSWORD

Password Requirements

6. Create new password



Set Security Questions

These questions should only be known to you and will be used to reset your password in the event you forgot it.

Question 1

Select the 1st security question

Enter an answer

7. Set security questions and answers

**WELCOME TO  
THE BANK THAT SAYS  
GO FOR IT**

Log in to your NCBA account

Enter Phone Number

+256 773 888888

Forgot Password?

**CONTINUE**

8. Perform first time login with mobile number

Log in to your NCBA account

Enter Phone Number

+256 757 515863

Password

.....

Forgot Password?

**LOGIN**

9. Enter recently created password

**WELCOME TO  
THE BANK THAT SAYS  
GO FOR IT**

How would you like to be verified?

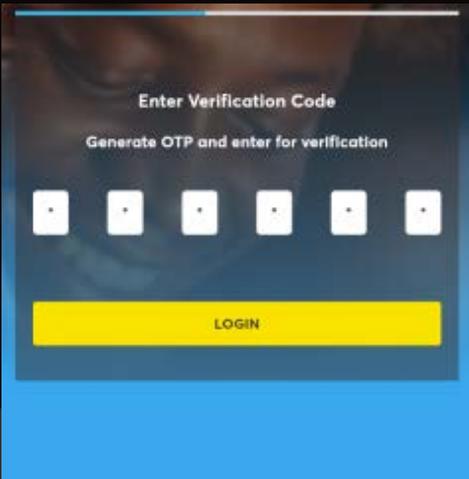
NCBA NOW App (Recommended)

SMS 256775\*\*\*\*41

Email ian\*\*\*\*@gmail.com

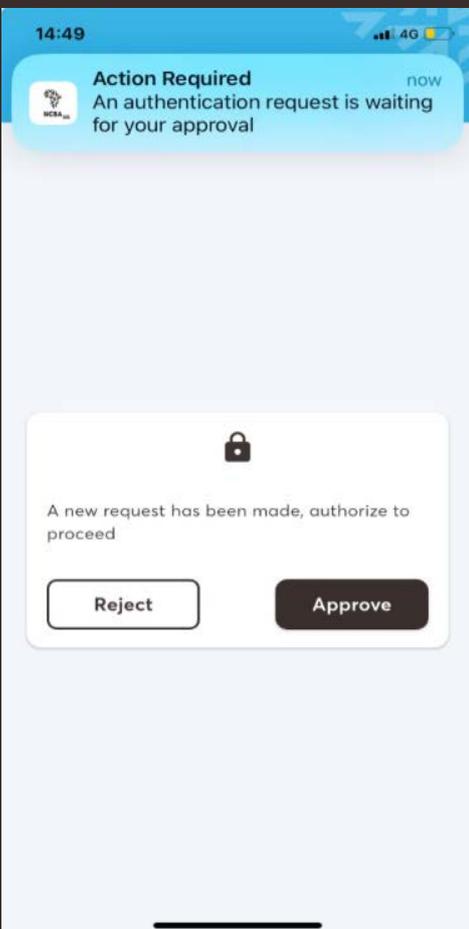
**CONTINUE**

10. Select option to receive OTP by SMS, Email or authorize log in via the NCBA Now Mobile App



11. Enter OTP (For SMS or Email Option)

**OR**



Authorize log in via the NCBA Now App

## 12. You are ready to transact.

